

Infor SCM (Supply Chain Management) > Warehouse Management

The “right stuff” for end-to-end fulfillment and distribution.

Experts estimate that 20% of all orders are filled imperfectly. Thus, the ability to meet customer demand by getting the right products to the right place, at the right time, and in the right condition is an essential competency with bottom-line implications.

Infor SCM's Warehouse Management solution enables you to see what inventory is or will be available, organize work and align resources and labor to satisfy customer requirements, and optimize fulfillment and distribution processes to ensure that products are delivered on time and in full, each and every time. The result: end-to-end fulfillment from order inception to delivery.

Infor's warehouse management system helps companies like yours:

- Reduce inventory 5 to 20%
- Increase labor productivity 15 to 40%
- Improve shipping accuracy 2 to 5%
- Increase inventory accuracy 99+% at location level
- Boost perfect order rates
- Reduce direct operating costs and increase overall revenue

Warehouse Management is a proven, advanced WMS software solution for manufacturing, distribution, and retail enterprises and third-party logistics providers (3PLs) that can be used by enterprising organizations of all sizes. It helps companies maximize product placement strategies, prioritize tasks, implement fair productivity standards, and increase logistics efficiency. Capabilities include:

Inventory Management—multiple units of measure, lot control, and catch weights improve inventory accuracy and visibility to offset margin squeeze.

Labor Management—forecasting, time and attendance, assignment scheduling and monitoring, and enforcement of standards optimize labor and reduce costs.

Work and Task Management—deep functionality for work order/location grouping into batches and waves optimizes productivity.

Cross-Docking—flow-thru, trans-shipment, and opportunistic process capabilities increase inventory speed and throughput.

Slotting and Optimization—the ability to arrange SKUs advantageously within a range of pick faces/slots accommodates variable demand.

Value-Added Services—deferred manufacturing, preparation of store-ready pallets, light assembly, and kitting enable customization of products closer to the point of sale.

Yard Management—coordination of yard movement with receiving and order fulfillment improves visibility, productivity, and security.

Multiple Inventory Ownership, Billing, and Invoicing—the ability to track multiple inventories, employ multiple business rules, and manage billing for multiple customers improves 3PL and distributor efficiency.

Voice-Directed Distribution—voice-enabling order selection, replenishments, put-aways, transfers, and receiving enhances productivity and accuracy.

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Warehouse Management for end-to-end fulfillment and distribution.

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Learn how Infor Warehouse Management helps the bottom line by optimizing end-to-end fulfillment and distribution processes to ensure each and every order is delivered in full and on time.

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Infor SCM (Supply Chain Management) > Warehouse Management > Inventory Management

Delivering inventory visibility and accuracy.

Raising the percentage of orders that are shipped complete is a sure way to increase customer satisfaction and offset margin squeeze.

Inventory Management allows you to identify and track inventory with sufficient granularity to allocate, fill, and deliver orders as accurately as possible, as often as possible. You can view and monitor the location, condition, and amounts of all finished goods, components, and raw materials in your warehousing operation, as well as rotate your inventory while adhering to FIFO and LIFO accounting principles and considering freshness, seasonality, and other variables.

Infor's inventory planning software helps companies like yours:

- Reduce inventory on hand
- Increase picking accuracy and order fill rates
- Improve customer service
- Ensure proper inventory rotation
- Improve inventory visibility and accuracy

Notable for its rich functionality, Infor's inventory management software gives pickers and warehouse personnel a wide range of options. Multiple units of measure (eaches, inner packs, cases, and pallets) make it easy to track and nest multiple units or load IDs within multiple serialized containers and apply business rules according to specific customer requirements. Lot control, multi-level holds, catch weights, inventory aging, and expiration dates provide additional flexibility. The ability to meet customer demand in all its forms is greatly enhanced, as is margin control.

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Inventory Management for improved visibility and accuracy.

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Learn how Inventory Management can help improve product visibility and availability by allowing you to allocate, fill, and deliver customer orders accurately and completely each and every time.

Infor SCM (Supply Chain Management) > Warehouse Management > Labor Management

The tools for optimizing labor.

Reducing labor resource costs in your fulfillment and distribution operations can impact your bottom line, but it takes the proper tools.

Labor Management is the toolset you need to increase efficiency and maximize worker performance in the warehouse. You get razor sharp workforce planning, staffing, and execution capabilities, along with the ability to monitor direct and indirect labor and provide feedback to workers and supervisors as picking, packing, and shipping activities are completed.

Labor Management helps companies like yours:

- Improve labor planning
- Increase worker productivity
- Optimize fulfillment execution
- Enhance customer service
- Reduce warehouse labor resource costs

Labor management and real-time performance measurement give supervisors visibility into their operations so they can identify bottlenecks, labor performance problems, and other barriers to productivity and take corrective action. Scorecarding, analytics, reporting, and alerts facilitate measurement, while forecasting, assignment scheduling and monitoring, time and attendance, rewards and incentives, enforcement of standards, and reasonable labor expectancies improve labor planning and optimize fulfillment execution.

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Labor Management for reduced warehouse labor resource costs.

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<meta description>

Learn how Labor Management can help you optimize labor and reduce labor costs in the warehouse by improving workforce planning, staffing, and execution and balancing available work and labor capacity.

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Infor SCM (Supply Chain Management) > Warehouse Management > Work and Task Management

Organizing available work and tasks to optimize productivity.

Better control of workloads and tasks is essential for high-volume fulfillment and distribution centers that seek to align the efforts of individuals and teams with rapidly changing work priorities.

Work and Task Management manages the ebb and flow of demand by balancing workloads and tasks with available resources. Multitasking enables you to increase productivity through the use of common workflows, customer requirements, and business processes. Radio frequency (RF) and voice technology make it easy to direct workers to the correct task and location—a further aid to productivity.

Work and Task Management helps companies like yours:

- Improve worker and workforce productivity
- Improve order fill rates
- Increase employee retention and morale
- Accelerate throughput and velocity

Work and Task Management allows you to group work orders and locations with similar or complementary attributes into batches and waves so that orders are received, picked, packed, kitted, and shipped in timely fashion. Individual worker productivity is improved by combining complementary tasks to increase output and limit travel time. Team productivity is improved by grouping orders and locations into pick zones so that multiple operators can work across orders. RF-directed put-away, pick wave management, dynamic pick zone creation, and task interleaving help you further accelerate throughput and velocity.

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Work and Task Management for organizing available work into manageable tasks.

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Learn how Work and Task Management provides the deep functionality you need to align workers and workloads, group work orders and locations into batches and waves, and optimize productivity in the warehouse.

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Infor Infor SCM (Supply Chain Management) > Warehouse Management > Cross-Docking

Increase inventory speed and throughput with cross-docking.

In fast-moving industries such as consumer goods, food, retail, drug and grocery, and others, cross-docking is increasingly recognized as an indispensable way to increase inventory speed and throughput. Why? Because it bypasses the put-away process.

Infor's cross-docking capabilities make it possible for warehousing operations of all sorts to mobilize their inventory by making sure that incoming loads are quickly turned around as outbound ones, thus improving customer service and effecting freight economies.

Cross-Docking helps companies like yours:

- Avoid unnecessary holding costs
- Improve product availability
- Commingle and consolidate freight
- Increase customer satisfaction

Whatever your business, Cross-Docking offers a high degree of flexibility. Flow-thru can be utilized to deconsolidate receipts based on retail store allocations or consolidate them with previously picked product in the staging lane, so each store gets the inventory and quantities it needs in the same shipment. Trans-shipment capabilities allow companies with pre-packaged, pre-wrapped pallets to unload pallets and packages and get them to outbound staging lanes for fast loading on outbound trucks. Opportunistic capabilities allow companies to review outbound orders, see where outstanding ones are, and move product directly to the outbound staging lane to fill the gap. As a result, freight can be commingled and consolidated quickly ensuring each outbound delivery meets customer and service level requirements.

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Cross-Docking to expedite distribution and reduce inventory storage costs.

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Learn how Cross-Docking improves customer service, speed, and throughput in the warehouse and helps you achieve freight economies by bypassing the put-away process.

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Infor SCM (Supply Chain Management) > Warehouse Management > Slotting and Optimization

Fine-tuning SKU placement to accommodate variable demand.

High-volume fulfillment and distribution operations require regular fine-tuning to ensure that products are placed in the best location to accommodate changing requirements.

Slotting and Optimization helps you maximize productivity and minimize travel time from location to location by determining the most advantageous arrangement of SKUs within a range of pick faces or slots. It minimizes disruptions that result from demand variability by enabling adjustment of product placement according to seasonality, special promotions, changes in customer order patterns, and the like.

Slotting and Optimization helps companies like yours:

- Reduce pick times for faster order fulfillment
- Improve picker productivity
- Reduce pick errors
- Improve ergonomics and safety
- Reduce capital and operating costs

Slotting and Optimization ensures the placement of items across pick faces based on a wide selection of user-definable criteria, including product pick velocity, product family groups, and product attributes. It helps you minimize travel distances for selection and put-away, reduce replenishments, balance workloads among operators, and increase pick rates while constraining product weight and size, location size, store-level productivity, location capacity, and family groupings. Warehouse operational and safety standards, as well as capital and operating costs, are also considered.

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Slotting and Optimization for the best SKU placement across pick faces.

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Learn how Slotting and Optimization can help you maximize productivity and minimize travel time from location to location by determining the most advantageous arrangement of SKUs within a range of pick faces or slots.

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Infor SCM (Supply Chain Management) > Warehouse Management > Value-Added Services

Adding value closer to the point of sale.

Value-Added Services enables you to adopt postponement strategies and mass customize products at the time of distribution and fulfillment to ensure customer requests are fulfilled correctly at the lowest total supply chain cost. You win with greater ability to accommodate changing customer tastes and product requirements. Your supply chain wins with fewer excess products, parts, and components.

Value-Added Services helps companies like yours:

- Reduce lead time to customers
- Customize products closer to the point of sale
- Reduce inventory on hand
- Reduce product obsolescence
- Improve customer service

Offering value that really matters, Value-Added Services enables deferred manufacturing preparation of store-ready pallets, light assembly, and kitting right in the distribution center. It facilitates personalization and other product enhancements, single and multi-station kitting and assembly, packaging and labeling operations for existing products, and complex final assembly operations for customer-specific products. Pre-packs and assortments, transfers to and returns from third-party packagers, and custom pallet builds are also accommodated.

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Value-Added Services provide a win-win for customers and your supply chain.

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Learn how Value-Added Services enables mass customization of products closer to the point of sale in order to ensure customer requests are fulfilled correctly at the lowest total supply chain cost.

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Infor SCM (Supply Chain Management) > Warehouse Management > Yard Management

Yard movement coordinated with receiving and order fulfillment.

The potential of yard management to improve inventory visibility, lower yard costs, and increase security may not be immediately obvious. But the ability to coordinate yard movement with receiving and order fulfillment processes is essential to modern warehouse management.

Yard Management helps improve visibility and automates the hand-off of goods between warehouse dock personnel and yard jockeys by maximizing the efficiency of both groups. It enables you to take control of trucks and trailers in the yard by managing trailer inventory and yard personnel through better tracking and visibility, improved appointment scheduling, and directed yard management processes.

Yard Management helps companies like yours:

- Gain visibility into trailer inventory
- Increase productivity
- Improve control and security
- Improve dock door scheduling
- Reduce trailer costs and detention charges

With Yard Management, you get visibility into inventory sitting in trailers and are better able to manage, schedule, and record the arrival, placement, location, and status of trailers, trucks, containers, and their content. Intelligent, system-directed task management lets warehouse personnel know what trailers need to be moved, their location in the yard, their destination location, and which yard jockeys are available to do the job. Work tasks can be matched with available trailers, and inventory can be replenished correctly using FIFO methodology.

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Yard Management for higher velocity and lower yard, trailer, and labor costs.

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Learn how Yard Management helps improve inventory visibility and automates the hand-off of goods between warehouse dock personnel and yard jockeys by maximizing the efficiency of both groups.

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Infor SCM (Supply Chain Management) > Warehouse Management > Multiple Inventory Ownership, Billing, and Invoicing

Improving costing, billing, and invoicing across multiple clients.

Third-party logistics providers (3PLs) and distributors that manage storage and inventory for clients such as public warehouses, refrigerated warehouses, and the like can only be profitable when they're able to track, monitor, and assign charges to every warehouse event.

Infor's multiple inventory ownership, billing, and invoicing capabilities give these operators what they need to meet the requirements of multiple customers. They can easily track multiple inventories, employ multiple business rules, and accurately bill the owners of goods for inventory handling, storage, fulfillment, and other services performed on their behalf.

Multiple Inventory Ownership, Billing, and Invoicing helps companies like yours:

- Track and monitor inventories for multiple customers
- Improve client billing accuracy
- Report on fixed and variable costs accurately
- Improve accounts receivable
- Increase profit margins and reduce costs

Using Multiple Inventory Ownership, Billing, and Invoicing, 3PLs and distributors are able to track activities, inventory, locations, and products, as well as improve invoicing, billing charges, and costing associated with managing fulfillment services for multiple clients. Visibility across clients, locations, and products is provided so you know what is going on at all times. Rating, costing, and accessorial charges are easily handled as well. You get all the necessary tools to input rates, accessories, and costs so you can generate and personalize bills based on individual client needs and rate information.

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Multiple Inventory Ownership, Billing and Invoicing for improved profits.

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Learn how Multiple Inventory Ownership, Billing, and Invoicing enables accurate cost tracking, billing, and invoicing for 3PLs and distributors serving multiple customers.

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